

Conflict Resolution



TLS 2019

WHY IS CONFLICT RESOLUTION NECESSARY?

Conflict resolution is the biggest step in ensuring the efficiency of a team.

Finding the root of the problem

The first step in resolving conflicts between teams all comes down to the problem at hand. Most conflicts within teams come down to power struggles or poor communication.

Listen to all sides before offering solutions

By listening to what all sides have to say ensures each conflicting party gets their voices heard. This allows everybody to release the negative energy in a positive manner.

Use constructive criticism without jumping to conclusions

Constructive criticism offers reasoning and opinions about the work of others. Through constructive criticism, each person can hear the positives and negatives of what they might be doing wrong, and how they can change for the better.

Compromise and collaborate for the best solution

By putting differences aside, each team can come to an agreement which positively impacts the welfare of the group as a whole.

FOR QUESTIONS OR SUGGESTIONS, PLEASE REACH OUT

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